

Terms and conditions of sale and delivery of HARTING Applied Technologies GmbH (the “terms and conditions of delivery”)

1 Scope

- (1) These terms and conditions of delivery shall only apply to companies in accordance with Section 14 of the German Civil Code (BGB), legal entities under public law and special funds under public law (“customers”).
- (2) These terms and conditions of delivery apply exclusively to the supplies and/ or services (“services”) of HARTING to the customer. General terms and conditions of the customer apply only to the extent that HARTING has expressly consented to them in writing.

2 HARTING’s performance obligation

- (1) HARTING only has a binding obligation to perform after it has given express confirmation in text form and only under the relevant conditions stated therein.
- (2) In the event that the offer to conclude a contract originates from HARTING, HARTING shall be bound to the conditions stated therein for a period of two weeks.
- (3) HARTING reserves the unrestricted right of use and exploitation of the contents of quotations, proposed solutions, drawings and other documents (“documents”) under property and copyright law. The documents may only be made accessible to third parties with the prior consent of HARTING and must be returned immediately on request if the order is not placed with HARTING. The customer is not permitted to reverse-engineer or decompile the services or the documents. Sentences 1 and 2 apply mutatis mutandis to the customer’s documents; however, these may be made accessible to third parties to whom HARTING has transferred or will transfer services and who have been obliged to maintain secrecy.

3 Terms and conditions of delivery

- (1) Unless otherwise agreed, all prices are ex works in accordance with Incoterms 2020 plus statutory VAT at the applicable rate, excluding packaging but including loading at the HARTING factory. Transport, unloading and installation of the system or parts thereof at the place of use, dismantling and assembly are charged on a time and materials basis.
- (2) Unless otherwise agreed, risk shall be transferred when the subject of the contract is made available for dispatch and notification of its readiness for dispatch is given.

4 Deadlines, delays and force majeure

- (1) A purchase to be performed at a fixed point in time is only deemed to exist if the customer references the need for such a fixed delivery date on their purchase order and HARTING expressly confirms this.
- (2) Meeting deadlines for services requires the customer to have complied with the agreed terms of payment and their other obligations. If these conditions are not fulfilled in time, the deadlines shall be extended accordingly.
- (3) The customer may only withdraw from the contract within the framework of the statutory provisions if HARTING is responsible for the delay in delivery. The above provisions do not shift the burden of proof to the customer’s detriment.
- (4) If dispatch or delivery is delayed at the customer’s request by more than one week after notification of readiness for dispatch, the customer may be charged storage costs of 0.5 per cent, but not more than a total of 5 per cent, of the price of the items of the supplies for each additional week or part-week. The contracting parties are entitled to provide evidence of higher or lower storage costs.
- (5) The customer will be invoiced for all expenses arising from postponements of deadlines for which HARTING is not responsible. This applies to lost expenses for capacities already planned as well as to the deadlines for potential preliminary or final acceptance being postponed. In the event of lost expenditure for capacities already planned, however, HARTING must arrange to offset any amounts that HARTING acquires or wilfully neglects to acquire based on the capacities freed up.
- (6) Delays in performance due to force majeure entitle HARTING to postpone the services by the duration of the hindrance plus a reasonable start-up time, or to withdraw from the contract in full or in part if the performance of the part not yet fulfilled is permanently impossible or is no longer of interest for the customer. Cases of force majeure include, in particular, mobilisation, war, acts of terrorism, riots or similar events, e.g. strikes, lockouts or pandemics, virus attacks and other attacks by third parties on HARTING’s IT system, insofar as these attacks occurred despite compliance with the usual diligence in the implementation of protective measures.
- (7) If the hindrance pursuant to point 4 (6) lasts longer than one month, the customer is entitled, after setting a reasonable grace period, to withdraw from the contract with regard to the part not yet fulfilled. If

the hindrance will obviously last a long time, the customer may declare withdrawal immediately. HARTING shall only be entitled to rely on the aforementioned circumstances if it notifies the customer immediately.

5 Obligations to cooperate

- (1) The customer is obliged to make all documents, samples, plans and approvals necessary for the fulfilment of the respective order available to HARTING on request without delay, free of charge and carriage paid. In the event of doubt, any information requested by HARTING shall be deemed necessary. If these obligations are not met in good time, HARTING shall be released from its obligation to keep to any schedules and deadlines and the delivery period shall be extended accordingly.
- (2) The aforementioned extension of the deadline in accordance with clause 5 (1) shall include not only the duration of the delay caused by the failure to submit documents, samples and plans or to submit them on time but also any postponement affecting operational resources.
- (3) The preliminary and test materials required for the preliminary and final acceptance must be made available to HARTING immediately upon request, free of charge and carriage paid, at least four weeks before the preliminary or final acceptance date, in sufficient quantity and in all intended formats. Should this not be the case, HARTING shall be released from its obligation to keep to the planned schedule and the delivery time shall be extended accordingly. Any additional costs that arise, for example as a result of delays that have occurred or the need for HARTING to obtain its own preliminary and test materials, will be charged to the customer.
- (4) All changes to the product formats or properties by the customer must be approved by HARTING before use in order to ensure that the system runs properly. In the interest of operational safety and efficiency, this also applies to services already accepted.

6 Change request

- (1) If HARTING recognises that amendments or additions to the contract are required in order to enable the purpose of the contract to be achieved, either at all or in the best possible way, or if circumstances make it difficult or impossible for HARTING to fulfil its contractual obligations, HARTING will notify the customer of this immediately and will inform them of the extent to which an amendment process is reasonable and technically feasible.
- (2) If the customer wishes to adapt the services required under this contract in line with changes in requirements and circumstances, in particular to change or extend the services, HARTING will examine this request for change and inform the customer of the extent to which a change procedure is technically feasible and reasonable for HARTING. If it is reasonable and technically feasible, HARTING will submit a quotation for implementation, describing the requirements and the scope of the adjustments. If HARTING determines, during its review, that the outstanding adjustments cannot be made without contradicting the information provided on the time required or costs incurred or the technical specifications, the product specifications must be amended. In this case, the implementation quotation will contain information on the new technical specifications, the implementation period and the impact on the remuneration.
- (3) The customer shall accept or reject an implementation quotation from HARTING within five working days. Agreed changes in performance shall be documented and signed by both parties in a binding manner by means of a corresponding amendment to the quotation or production of a new quotation and amendment of the contract. This change request document must be signed by the authorised representatives in each case.
- (4) The contracting parties may agree that the services affected by the change request are to be discontinued until agreement on the change request has been reached. If the change request does not come about within the period for which the implementation quotation is deemed binding, the work will resume without any changes unless it has become impossible by this point.

7 System design

- (1) The design of the systems complies with the German VDE or EN204-1 and CE directives valid at the time of delivery and, with regard to mechanical protection devices, with the accident prevention regulations of the relevant trade association. In all other respects, the design is based on the technical information (e.g. component lists) provided by HARTING and the system description in the quotation.
- (2) The production, conversion and assembly of the services shall be carried out on the basis of the HARTING layout provided or approved

by the customer, the installation conditions, functional descriptions, software settings and other performance and functional features required for the fulfilment of the order. Any changes to the services to be provided by HARTING agreed between the parties after the order has been placed will be invoiced to the customer on a time and materials basis. The customer must inform HARTING immediately of any changes to the initial/basic data and documents. HARTING is entitled to offer additional services on a supplementary basis, to have them confirmed and to invoice them.

- (3) Unless expressly agreed in writing, the scope of the services to be performed by HARTING does not include:
 - a. Connections to third-party systems/components provided by the customer.
 - b. Supplying the necessary compressed air lines to the compressed air regulators/maintenance units and supplying power directly to the HARTING systems. The compressed air must be free of water, oil and dust.
 - c. Carrying out tradesmen's services in the customer's building that are required based on HARTING's planning drawing.
 - d. Taking account of a fire protection concept. All necessary fire protection measures within HARTING's scope of delivery or an emergency power supply must be agreed with HARTING. Agreements in this respect shall only be binding on HARTING if they have been documented in writing and signed by HARTING.

8 Assembly and assembly conditions

- (1) Installation and commissioning must be carried out by qualified HARTING personnel. Assembly shall be carried out in accordance with HARTING's assembly conditions. Unless otherwise agreed, assembly and commissioning shall be invoiced on a time and materials basis in line with HARTING's cost rates valid at the time of assembly/commissioning.
- (2) HARTING's costings assume the continuous performance of all work on working days and a daily working time of a maximum of ten hours as well as production support by HARTING employees to assist the customer's operating personnel after commissioning has been completed.
- (3) The costings for assembly work do not include:
 - a. Providing the aids required for unloading, inward transport and assembly (e.g. crane, forklift, pallet truck, ladder, scaffolding, etc.);
 - b. Surcharges for work done on Sundays and public holidays;
 - c. Operator training on late or night shifts;
 - d. Additional production support;
 - e. Costs arising from interruptions in the assembly process, insofar as HARTING is not responsible for these, e.g. readiness for production of upstream or downstream equipment or a lack of production material in sufficient quantity or quality. In these cases, HARTING will charge for any waiting times or travel costs, including travel time and flight or travel costs, if it is not reasonable on financial or commercial grounds to expect HARTING employees to remain on the construction site.

9 Acceptance

- (1) Final acceptance plus, if relevant, preliminary acceptance shall each be documented in a report, which shall include deadlines for remedying any defects and be signed by both parties. Final and preliminary acceptance and the corresponding payments can only be refused in the event of material defects.
- (2) Preliminary acceptance serves to verify the customer's compliance with the contractually agreed requirements of the new machines/systems or conversions. Preliminary acceptance shall take place in HARTING's factory or in the factory of a company authorised by HARTING. Preliminary acceptance is subject to the following conditions:
 - a. The customer must provide HARTING with the test materials specified when the contract was signed in accordance with clause 5 (3).
 - b. In terms of their chemical and physical properties, the test materials used for the preliminary acceptance must match those that were intended/designated for use in the machine/system on commissioning when the contract was signed (original material). If this is not the case, and if changes to the design of the machine/system are required due to a deviation in the material intended for use in the machine/system compared with the original specification, the additional costs will be charged to the customer. This shall also apply in the event of deviations/modifications to the material intended for use in the period between preliminary and final acceptance. If delays occur

as a result of design changes, the delivery deadline shall be extended by a reasonable amount of time unless HARTING is responsible for the delay.

c. During preliminary acceptance, the test material has to be produced in all the formats ordered. If this is not the case for reasons for which HARTING is not responsible, the functional tests not yet performed will be carried out after the system has been delivered to the customer's premises and charged on a time and materials basis. If the functional tests using materials not made available in the HARTING factory at the time of preliminary acceptance result in the need for design changes, the costs arising from this will be charged separately to the customer as additional costs. If the customer does not make all formats available by the deadline for preliminary acceptance, preliminary acceptance shall nevertheless be deemed to have been carried out in full.

d. Preliminary acceptance does not necessarily indicate full performance capacity of the machine. In the event of restrictions, e.g. dependence on the upstream machine in the case of directly linked machines, only the function of the system itself will be illustrated.

- (3) Final acceptance shall take place at the contractually agreed place of installation at the customer's premises. The customer shall provide the contractually agreed test materials as well as any line components/equipment (e.g. free-issue parts) in working order. Otherwise, they will be charged for downtimes and any additional costs arising therefrom (e.g. personnel, travel and storage costs as well as rental costs, e.g. for a crane and/or forklift), unless HARTING is responsible for the delay. Final acceptance shall take place under the following conditions:

a. In terms of their chemical and physical properties, the test materials used for final acceptance must match those that were intended/designated for use in the machine/system on commissioning when the contract was signed and/or were used during preliminary acceptance (FAT). If this is not the case, and if changes to the design of the machine/system are required due to a deviation from the specification originally agreed and/or used at final acceptance (SAT), the additional costs will be charged to the customer. If delays occur as a result of design changes, the customer will be charged for the costs thus incurred.

b. The commissioning of the subject of the contract for the purposes of performing final acceptance shall be carried out by HARTING employees or by personnel trained by HARTING in accordance with a commissioning plan set out by HARTING. As part of a line installation of where several systems interact (product lines), the customer shall provide all materials in the contractually agreed formats so that final acceptance can take place without interruption. If final acceptance cannot be carried out by a certain deadline for reasons for which HARTING is not responsible, the customer will be charged for the costs thus incurred, in particular for repeated journeys and downtimes.

c. If it has been agreed that the subject of the contract will be commissioned by the customer's own personnel, the contractual object shall be deemed to have been accepted after assembly has been completed when HARTING reports that it is ready for commissioning.

d. Final acceptance shall be deemed to have been completed in full and the subject of the contract accepted in full no later than six weeks after delivery to the customer. This applies in particular if not all contractually agreed formats were made available by the customer by the deadline for final acceptance. Acceptance shall also be deemed to have been carried out if HARTING is not given the opportunity by the customer to carry out the relevant work within a planned rectification period in accordance with the acceptance report and list of defects.

e. In any case, final acceptance shall be deemed to have taken place when the customer has started production on the subject of the contract.

f. Final acceptance shall be carried out in accordance with DIN 8741, 8782, 8783, 8784. Times such as set-up, maintenance and servicing times shall be considered non-productive times. Acceptance begins with a flying start, i.e. the subject of the contract is run at the agreed performance level before acceptance starts and time measurement begins. In the event of unforeseeable disruptions, such as power failure, component failure or the failure of devices, including those outside HARTING's scope of delivery, acceptance will be interrupted for the time required to rectify the situation. The costs arising from an interruption will be charged to the customer unless HARTING is responsible for the interruption. Interruptions shall be considered non-

productive times within the meaning of DIN 8741, 8782, 8783, 8784 and shall be made up subsequently if required. The acceptance run is limited to the degree of efficiency of the subject of the contract as promised in the contract, with a total test run time of at most three hours for all agreed products/formats. Formats commissioned at a later date will be charged on a time and materials basis, irrespective of the contractually agreed performance, and will constitute a new order.

g. Degrees of efficiency of line equipment shall be set out in a separate agreement.

10 Retention of title

- (1) Until payment in full has been made, the goods and services ("reserved goods") for which the claim for payment of the purchase price is due immediately, or for which a payment period of up to and including 30 days following delivery; following delivery with installation/assembly; or following receipt of invoice has been agreed, shall remain the property of HARTING.
- (2) In all other cases, the reserved goods remain the property of HARTING until the fulfilment of all claims to which it is entitled vis-a-vis the customer under the business relationship. Insofar as the value of all security rights to which HARTING is entitled exceeds the amount of all secured claims by more than 10 %, HARTING shall, at the Customer's request, release a corresponding portion of the security rights; HARTING is entitled to choose between different security rights for release.
- (3) The goods and services shall remain the property of HARTING until all claims to which HARTING is entitled against the Customer under the business relationship have been satisfied. If the value of all security rights to which HARTING is entitled exceeds the amount of all secured claims by more than 10%, HARTING shall release a corresponding part of the security rights at the Customer's request. HARTING shall be entitled to choose between different security rights when releasing the security rights.
- (4) During the existence of the reservation of title, the customer is prohibited from pledging or transferring the property by way of security, and resale is only allowed to resellers in the ordinary course of business and only on condition that the reseller receives payment from its customer or makes the reservation that title will only pass over to the customer when it has fulfilled its payment obligations.
- (5) If the customer resells the reserved goods, it hereby assigns its future claims against his customers from the resale as security to HARTING, with all ancillary rights – including possible balance claims, without the need for any further special declarations; HARTING hereby accepts this assignment. The claim to release described in the preceding paragraph 5 (2) applies accordingly in the case of excess security of more than 10 %.
- (6) If the reserved goods are sold together with other items without an individual price being agreed for the reserved goods, the customer shall assign to HARTING the part of the total price claim which corresponds to the price of the reserved goods billed by HARTING. HARTING hereby accepts this assignment.
- (7) HARTING and the customer hereby agree that, when combined or mixed with other items not belonging to HARTING, HARTING is in any case entitled to co-ownership of the new item in proportion to the share resulting from the ratio of the value of the combined or mixed reserved goods to the value of the remaining goods at the time of the combining or mixing. In this respect, the new item shall be regarded as reserved goods. The regulation regarding the assignment of claims pursuant to point 5 (4) also applies to the new item. The assignment shall, however, only be valid up to the amount corresponding to the value invoiced by HARTING of the processed, combined or mixed reserved goods. HARTING hereby accepts this assignment.
- (8) If the customer combines the reserved goods with real property or movable property, it shall also, without any further special declaration, assign to HARTING as security its claim to which it is entitled as remuneration for said combination, with all subsidiary rights, in the amount of the ratio of the value of the reserved goods to the remaining combined goods at the time of the combination. HARTING hereby accepts the assignment.
- (9) Until revocation, the customer is authorised to collect assigned receivables from resale. If there is a significant reason, in particular in the case of payment arrears, cessation of payment, opening of insolvency proceedings, and protest of bills of exchange or justified grounds to suspect overindebtedness or imminent insolvency on the

part of the customer, HARTING shall be entitled to revoke the customer's authorisation to collect receivables. In addition, HARTING may, upon prior warning and observing an appropriate period of notice, disclose the assignment for security, realise the assigned claims, and demand that the customer disclose to its own customers that the customer has assigned for security.

- (10) The customer shall notify HARTING immediately in the event of pledges, seizures or other orders or interventions by third parties. If a legitimate interest is substantiated, the customer shall immediately inform HARTING of the information required to assert its rights against the customer and hand over the necessary documents.
- (11) In the case of breaches of obligation by the customer, in particular in the event of payment arrears, as well as taking back the goods, HARTING shall also be entitled to withdraw from the contract after the unsuccessful expiry of a reasonable deadline set for performance by the customer; the statutory provisions on the dispensability of setting a deadline shall remain unaffected. The customer shall be obliged to surrender the goods. The taking back of the goods or the assertion of the retention of title or the pledging of reserved goods by HARTING shall not constitute a withdrawal from the contract, unless HARTING has expressly declared this.

11 Terms of payment

- (1) Unless otherwise stated in the order confirmation, HARTING's claim is to be settled within 14 days net from the date of invoice without any deductions.
- (2) The customer shall only be entitled to a right of retention with regard to claims from the same contractual relationship that are undisputed or have been established with legal force. In the latter case, in the event of defects in parts of the delivery or service, they may only withhold payment of the remuneration up to an amount corresponding to the value of the defective delivery or service.

12 Software

- (1) Insofar as software including its documentation ("software") is part of the performance, the customer shall have the non-exclusive, non-time-limited right to use it in unchanged form in the scope of the agreed type of use on the equipment for which it is intended. If they are required for an intended use of the software including fault fixing, the following actions (Sections 69c No. 1 and 2 of the German Copyright Act (UrhG)) do not require the consent of the right holder, irrespective of the specific wording of the right of use: the complete or partial, permanent or temporary reproduction, in particular as part of the installation, loading, display or running of the software as well as any translation, processing, arrangement or other reworking of the software as well as reproduction of the results obtained.
- (2) In all other respects, the customer shall acquire the software as a workpiece within the meaning of copyright law, applying the principle of exhaustion.
- (3) If and insofar as open source software ("OSS") is provided to the customer and the copyright has not been exhausted when the workpiece is provided, the terms of use to which OSS is subject shall also apply and take precedence over the provisions of this clause. In this case, HARTING shall provide the customer with the source code on request, insofar as the terms of use of the OSS permit the source code to be released. HARTING shall refer to the existence and terms of use of third-party software and OSS in the contractual documents and shall make the terms of use available on request. If the customer violates these terms of use, HARTING and its licensor shall be entitled to assert the resulting claims and rights in their own name.
- (4) The customer shall take appropriate measures to protect the software and, if necessary, the data required for online access from access by unauthorised third parties. In particular, all copies of the contractual software and the access data must be kept in a safe and secure place. The customer shall take appropriate measures to protect against viruses and other destructive data.
- (5) If HARTING has reason to assume that the customer is not using the software in accordance with the contract, the customer shall permit a third party appointed by HARTING, who is professionally or contractually obliged to maintain confidentiality, to verify the lawful use of the contractual software. To this end, the customer shall provide the necessary information, grant access to relevant documents and records, and enable the third party to verify the hardware and software environment used. The third party shall ensure that the customer's business operations are disturbed as little as possible by its activities on site. If this inspection reveals that the number of licences acquired has been exceeded by more than 5 (five) per cent or that the licence is not being used in accordance with the contract in some

other respect, the customer shall bear the costs of the inspection; otherwise HARTING shall bear the costs.

- (6) The provisions of clauses 14 and 15 shall apply in the event of software flaws.

13 Documentation

- (1) The machine documentation is drawn up in accordance with the applicable EU machinery directives (one copy in the respective EU language spoken at the contractually agreed destination).
- (2) Spare parts lists are only ever drawn up in German/English in the case of foreign-language documentation.
- (3) The customer will receive one copy of the electrotechnical hardware documentation in German on delivery. The machine control software shall be supplied on CD-ROM. The customer will receive the final hardware documentation within 14 days of the completion of commissioning. A hardcopy printout of the machine software can also be supplied on request.
- (4) The documentation for bought-in parts (motors, controls, etc.) will be supplied in German and/or English on data carriers.

14 Industrial property rights and copyrights, defects of title

- (1) All industrial property rights to the subject of the contract shall remain with HARTING and shall not be transferred to the customer. HARTING guarantees that the services performed by it will be provided exclusively in the country of the place of delivery without infringing any industrial property rights and copyrights of third parties ("property rights"). The warranty period corresponds to that for material defects in accordance with clause 15 (9).
- (2) Insofar as a third party makes justified claims against the customer within the period specified in clause 15 (9) on the grounds that services provided by HARTING and used in accordance with the contract infringe industrial property rights, HARTING shall provide the customer with supplementary performance as follows: At its own discretion and at its own expense, HARTING shall either obtain a right of use for the services in question, modify them so that they no longer infringe industrial property rights, or replace them.
- (3) If HARTING does not fulfil its abovementioned obligations of subsequent performance within two months of the customer making a claim, the customer shall be entitled to the statutory rights of withdrawal, termination and reduction.
- (4) HARTING's obligations as mentioned above only apply insofar as the customer informs HARTING immediately of the claims asserted by the third party and does not acknowledge an infringement and insofar as HARTING reserves the right to undertake all defence measures and settlement negotiations within the scope permitted by law.
- (5) If the customer ceases to use the goods delivered in order to mitigate damage or for other good reasons, they shall be obliged to point out to the third party that their cessation of use does not imply any acknowledgement of an infringement of property rights.
- (6) Claims by the customer are also excluded insofar as the infringement of property rights is caused by specific requirements imposed by the customer, by a purpose of use specified by the customer or by the fact that the service is modified by the customer or the service is used together with products not supplied by HARTING.
- (7) As part of their obligation to minimise damage, the customer is required to notify HARTING of the damage in good time to enable HARTING to examine the legal situation and exert effective influence on proceedings. In this respect, HARTING shall be entitled, against payment of the necessary costs, to require the customer to take legal action against the party claiming the infringement or, insofar as legally possible, to conduct the proceedings.
- (8) Unless regulated otherwise in this clause 14, and in the event of other defects of title that are not infringements of property rights, the provisions of clauses 15 and 16 below shall apply *mutatis mutandis*.
- (9) Any more extensive and/or different claims of the customer against HARTING and its vicarious agents other than those regulated in this clause 14 that relate to an infringement of property rights and the infringement of the rights of third parties are excluded.

15 Warranty

- (1) The services to be performed by HARTING shall be carried out carefully and professionally.
- (2) If upon passing the risk the deliveries shall be deemed free of material defects if they comply with the subjective requirements, the objective requirements and the installation requirements of

§ 434 of the German Civil Code (Bürgerliches Gesetzbuch). In the event that a quality agreement has been concluded between the parties, the question of whether the deliveries meet the objective requirements shall be determined exclusively by such agreement. Sentence 2 shall not apply if the last contract in the supply chain is a sale of consumer goods.

- (3) Notifications of defects in accordance with Section 377 of the German Commercial Code (HGB) must be made immediately in text form. In the event of justified complaints, HARTING shall, at its own discretion and free of charge, repair, replace or provide a new delivery of all parts or services with a material defect for which it is responsible. HARTING shall be given the opportunity to provide supplementary performance twice within a reasonable period of time. If this supplementary performance fails, the customer shall be entitled to withdraw from the contract or reduce the level of remuneration paid, without prejudice to any claims for damages pursuant to clause 16 below.
- (4) The place of performance for any claims for subsequent performance shall be the originally agreed destination according to the order confirmation.
- (5) HARTING shall bear the necessary and reasonable costs incurred by the customer for subsequent performance at the relevant original place of delivery in accordance with the order confirmation.
- (6) No claims for reduction under the warranty can be asserted if deviations from the agreed quality or usability are only insignificant. HARTING shall only be liable for defects that occur under the contractually agreed operating conditions. HARTING shall not be liable for defects resulting from materials provided by the customer or from a design stipulated or specified in more detail by the customer.
- (7) Acceptance of the warranty for subjects of the contract shall be contingent on the assembly, test run and commissioning being performed by qualified HARTING personnel. HARTING cannot accept any warranty claims in the event of unsuitable or improper use, incorrect assembly or commissioning by the customer or third parties, natural wear and tear, flawed construction work, incorrect or negligent handling and improper maintenance, particularly not for defects resulting from maintenance work carried out by the customer or third parties during the warranty period and/or if original HARTING spare parts are not used. Warranty shall be excluded if parts are handled and/or stored improperly.
- (8) Insofar as HARTING provides CAD data, production plans and/or drawings (hereinafter referred to as "data") for use (irrespective of the type of use, transmission method and file format), the following warranty provisions shall apply:
- a. The data made available shall serve exclusively to provide information about materials and dimensions to be used.
- b. The provision of the data and these provisions on its use do not constitute any guarantees or assurances, particularly not with regard to any production processes. Neither does this give rise to any warranty claims.
- (9) Claims for subsequent performance under warranty shall lapse as follows:
- a. For subjects of the contract: after 12 months, starting from the date of commissioning or, if no commissioning was agreed, from delivery, but no more than 15 months after notification of readiness for dispatch.
- b. For conversions of existing machines/systems: after 12 months, starting from the date of commissioning, but no more than 14 months after notification of readiness for dispatch or notification of completion or completed conversion. In this respect, all parts that were not changed in any way as a result of the conversion are excluded from the warranty. This also applies to parts that have been removed and reinstalled as a result of the conversion. The system for which this conversion is offered shall be deemed to have already been placed on the market within the meaning of the Machinery Directive, currently 2006/42/EC. In their capacity as operator, therefore, the customer is responsible for complying with the relevant safety guidelines in accordance with the Use of Work Equipment Directive (2009/104/EC).
- c. For spare parts: after 12 months, starting from the date of delivery.
- d. This period [(9) a., b. c.] shall not apply in the event of intent, fraudulent concealment of the defect or non-compliance with a quality guarantee.
- (10) The legal regulations, in particular regarding suspension of expiry, suspension and recommencement of the deadlines shall remain unaffected. The suspension of expiry in accordance with § 445b, Paragraph 2 of the German Civil Code shall, in any case, end no later

than five years after the supplier has delivered the item to the seller. This shall not apply if the last contract in the supply chain constitutes a purchase of consumer goods or in the cases listed under Paragraph 15 (9) d.

- (11) In all other respects, the customer's claims for damages due to a material defect are regulated in clause 16 below. The above provisions apply mutatis mutandis to defects of title, subject to the provisions of clause 14.

16 Claims for damages

- (1) Unless provided for otherwise in these terms and conditions of delivery, the customer's claims for damages and reimbursement of expenses shall be excluded, irrespective of the legal basis, in particular due to breach of duties arising from the contractual obligation and from tort.
- (2) The provision in clause 16 (1) above shall not apply insofar as liability exists as follows:
 - a. in accordance with the German Product Liability Act (Produkthaftungsgesetz);
 - b. in the event of intent (malice);
 - c. in the event of gross negligence on the part of HARTING, its legal representatives or its vicarious agents;
 - d. in the event of failure to comply with a warranty granted;
 - e. due to culpable injury to life, limb or health;
 - f. in the event of customer claims in accordance with Section 445a BGB;
 - g. due to the culpable violation of material contractual obligations. Material contractual obligations are those that must be fulfilled in order for the contract to be executed properly and that the customer routinely presumes and may presume will be complied with. This expressly includes the performance obligations.
- (3) Claims for damages for the violation of material contractual obligations by way of minor negligence shall be restricted to kind of damage that is to be expected and that is typical for the contract.
- (4) This restriction in accordance with clauses 16 (1) and 16 (2) shall also apply insofar as, rather than asserting a claim for damages, the customer requests compensation for expenditure made in vain in lieu of performance.
- (5) The above provisions do not shift the burden of proof to the user's detriment.

17 Code of Conduct

HARTING has committed to complying with a Code of Conduct based on the conduct and ethics guidelines of ZVEI e.V. (electrical and digital industry). Through our website, we offer employees, business partners and third parties access to a protected mechanism for confidentially reporting potential violations of the law and the principles of the Code of Conduct and our whistleblower guidelines.

18 Liability for CAD data, production plans and/or drawings

- (1) Insofar as HARTING provides CAD data, production plans and/or drawings (hereinafter referred to as "data") for use free of charge (irrespective of the transmission method and file format), the customer's claims for damages and reimbursement of expenses shall be excluded, irrespective of the legal basis, in particular due to breach of duties arising from the contractual obligation and from tort. This applies in particular to the accuracy, completeness, quality and reliability of the data and of the information contained therein and to results that can be achieved by using the data and information. The user should only make decisions on the use of the data provided by HARTING in consultation with HARTING.
- (2) The exclusion of liability in accordance with clause 17 (1) shall not apply if liability is mandatory:
 - a. in accordance with the German Product Liability Act;
 - b. in the event of intent (malice);
 - c. in the event of failure to comply with a warranty granted;
 - d. due to culpable injury to life, limb or health;

19 Reservation of performance

- (1) The customer shall strictly observe all relevant nationally or internationally applicable export regulations, obtain any necessary permits and provide in good time all information and documents required for export, transfer or import in the respective country of delivery. Delays due to export checks or approval procedures will invalidate agreed deadlines and delivery times. In this case, HARTING and the customer shall agree on reasonable new deadlines by mutual consent. If the necessary approvals are not granted within six calendar weeks

of the delays commencing, the contract shall be deemed not to have been concluded with regard to the affected parts. The customer's claims for damages shall be excluded in this respect and as a result of the aforementioned failure to meet the deadline. On request, HARTING shall inform the customer who they can contact to obtain further information.

- (2) In the event of a culpable breach of clause 19 (1) by the customer, the customer shall indemnify HARTING on its first request from all claims and provide compensation for damages that HARTING's upstream supplier or licensor, third parties or state and/or international authorities or organisations assert against HARTING. The same applies to damages and expenses incurred by HARTING.
- (3) The fulfilment of the contract by HARTING is subject to the proviso that there are no impediments due to German, US or other applicable national, EU or international provisions of foreign trade law, embargoes or other sanctions.
- (4) All obligations on the part of HARTING are contingent on HARTING itself being properly supplied. A corresponding declaration by the upstream supplier shall be deemed sufficient proof that HARTING is unable to deliver through no fault of its own. HARTING also reserves the right to make allocations at its own discretion in the event of delivery problems affecting upstream suppliers.
- (5) HARTING will inform the customer immediately of this non-availability and will reimburse any remuneration paid without delay. The same applies if necessary export licences are not granted or cannot be used.

20 Packaging

- (1) The customer undertakes to use the products delivered to him under the HARTING brand directly in his company or to process them further or to deliver them to further processing companies so that the packaging of the respective products does not accumulate as waste at an end user or at comparable points of accumulation in accordance with Section 3 (11) of the Packaging Act.
- (2) Insofar as the customer does not (or no longer) fulfil the aforementioned obligation for a product delivered to him under the HARTING brand, he undertakes to inform HARTING in text form without delay so that HARTING is enabled to check the effects on the registration and system participation obligations in accordance with the Packaging Act for the respective type and quantity of packaging and - insofar as the check shows that the packaging in question (now) typically arises as waste at the private end consumer - to carry out registration and system participation. Packaging shall subsequently be taken back within the framework of the legal obligations. To do this, the customer must request a return number (RNN) from Abfallwirtschaft@HARTING.com, stating the type of material and the quantities. When sending the RNN, HARTING will specify the return address to which the customer can return the cleaned HARTING packaging as well as any equivalent packaging at their own expense.

21 Choice of law, place of jurisdiction

- (1) If the customer is a merchant, the sole place of jurisdiction for all disputes arising directly or indirectly from the contractual relationship shall be the location of HARTING's registered office. However, HARTING shall also be entitled to take legal action at the location of the customer's registered office.
- (2) The contracts that have been or will be concluded incorporating these terms and conditions of delivery as well as their interpretation shall be subject to non-harmonised German law, excluding the United Nations Convention on Contracts for the International Sale of Goods (CISG).

22 Binding nature of these terms and conditions of delivery

A contract concluded incorporating these terms and conditions of delivery shall remain binding in its remaining parts even if individual provisions of the contract or these terms and conditions of delivery are legally ineffective. This shall not apply if one of the parties would encounter unreasonable hardship if it were to continue to uphold the contract.